



Services Satisfaction Survey – Staff Organizational Review Study

Hello University of Wyoming Employees,

The University of Wyoming is conducting a thorough and comprehensive review of non-faculty organization structures, and non-faculty job classification, job title and compensation programs. The purpose of this study is to create a workplace where all staff members can grow, excel, and thrive at UW. We are building towards an innovative administrative support model to meet the needs of students, faculty, and staff efficiently and effectively.

One component of this review is understanding how you feel about the services you interact with across campus. These services include Academic Affairs, Budget and Finance, Human Resources, Information Technology, Institutional Marketing and Communications, Office of Research and Economic Development (Pre-Award), Office of Sponsored Programs (Post-Award), Operations and your local Unit/College Administrative Support. This will help us understand how services can be enhanced or developed to better support the needs of the campus.

Instructions:

Please complete this Services Satisfaction Survey by clicking on the following link:
<https://deloitteurvey.deloitte.com/Community/se/3FC11B263D4EB5E7>

Most questions will ask you to rank a statement about the service you received on a scale from 1 (never) to 5 (always). We encourage you to be candid and honest in your responses. This project is our opportunity to define the future state that meets the needs of our campus. Surveys are completely anonymous to further support your honest feedback.

We request that you complete the Satisfaction Survey no later than **12-22-22**. The survey should take approximately 10-15 minutes to complete.

If you have any questions regarding the Services Satisfaction Survey, please contact Naomi Anderson at naanderson@deloitte.com.

Thank you for your time supporting this critical effort.

